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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE Atty. Docket No. REPLY TO OFFICE ACTION DATED 02/25/05 **VIGN1110 Applicant** Brendan J. Kitts **Application Number** Date Filed 03/29/2001 09/681,397. Title Method of Predicting Behavior of a Customer at a **Future Date and a Data Processing System** Readable Medium **Group Art Unit** Examiner 3623 Jarrett, Scott L. Confirmation Number: 3292

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Julie H. Blackard

Certificate of Mailing Under 37 C.F.R. §1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an

envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22312-1450 on May 25, 2005.

In response to the Official Action mailed February 25, 2005, Applicant respectfully requests the Examiner reconsider the rejections of the Claims in view of this reply.

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